



# Universe Meeting Space

## Message, video, phone - all together

Universe Meeting Space gives you voice, video, screen sharing, chat and presence. Fully integrated with the Universe hosted telephony service, Universe Meeting Space delivers full features and collaboration services to Windows, Mac, Android and iOS devices.

- Hosted PBX features: full telephony features including presence, phone book and ring groups.
- Conference room: quick and easy ad-hoc and planned conference facility anywhere from any device.
- Video calling: High quality video calling allows you to meet face-to-face even when remote.
- Chat: Online instant messaging reduces email back and forth.
- Screen sharing: instantly present your screen or file in the meeting room.

### Simplify:

No switching between different apps. Screen sharing and chat allows users to collaborate in real time. You have full control over the system wherever you are. Make changes and empower users to customise their own communications without IT assistance.

### Be more responsive:

Find the right person with the click of a mouse. Share information instantly and satisfy customers' demands more quickly.

### Unite:

Give all your staff one convenient communications solution. Support remote, mobile and home based workers. Empower your team to connect with customers and colleagues using the methods they prefer.

### Reduce costs:

Video, conference and collaboration tools help reduce business travel. With Universe Meeting Space you get one predictable monthly bill for all your collaboration tools. You also get rid of the high operating cost and capital expense of old technology.

### Video and audio meetings

- Easily schedule and join meetings from Firstcom.co.uk or via your portal log-in using your preferred device. One touch to join for video and audio.
- Keep online meetings structured and professional with features like background blur, mute all and virtual hand-raising.
- Built-in collaboration tools like chat and screen sharing make meetings more interactive.
- Quickly switch from a Universe phone call to a meeting with the simple touch of a button.